



STATE LIBRARY
VICTORIA



Easy English

Disability Access & Inclusion Plan 2025-26



Blue words



Some words in this plan are **blue**.

We write what the blue words mean.

Help with this plan



You can get someone to help you

- understand this plan
- find more information.



Contact information is at the end of this plan.

Acknowledgement of Country and People

Acknowledgement of Country and people means we understand the importance of

First Nations people's

- culture
- language
- history.



First Nations people are the Aboriginal and Torres Strait Islander people.

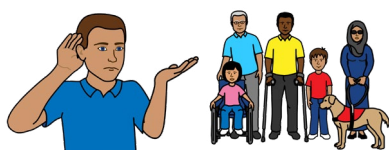


About this plan

This is the State Library Victoria Disability Access and Inclusion Plan.



We call it **our plan**.



Our plan is for people who are deaf or have disability.

We use the words **Deaf and Disabled people** in our plan.

Our plan says how we will be **accessible** and **inclusive** for Deaf and Disabled people.



Accessible means everyone can use our services.

Inclusive means we want everyone to use our Library.

Our plan has 14 **outcomes**.

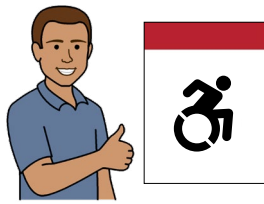


Outcomes means things we want to happen.

Each of our outcomes will have **actions**.

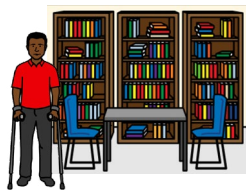


Actions means things we will do.



1. We will make **evidence-based** choices
for Deaf and Disabled people.

Evidence-based means we find out the best
way to do things.



We will ask for information from Deaf and
Disabled people who

- visit the Library
- use our services, like storytime and events
- come to our programs.



2. We will have good **digital services** for Deaf and Disabled people



For example, services you can use on a computer or a phone.

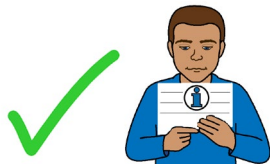


We will ask Deaf and Disabled people how we can make our website more accessible.



We will ask Deaf and Disabled people to test our digital services.

We will look for ways to get Deaf and Disabled people to work with us on our digital services.



Our digital services will be easy to read.



We will find ways to make digital services more accessible.

3. All Deaf and Disabled people know how to plan a visit to the Library.

Our signs will make the Library accessible.

For example, in the places you visit in the Library.



We will have information that makes it easy for everyone to find their way around the Library.



We will have the right access and inclusion information on our website.



We will make it easy for people who use a wheelchair to visit the Library.

4. **Everyone can find their way around the Library**



We will help people know how to use different parts of the Library.



We will think about accessibility when we plan where things are.



5. Deaf and Disabled people feel welcome at the Library.

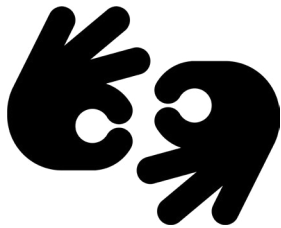


We will work with community groups to

- help Deaf and Disabled people come to our events and programs



- make sure we have good activities and help for Deaf and Disabled people.



For example, people who use **Auslan** or are **neurodivergent**.

Auslan is the Australian sign language.



Neurodivergent means your brain works in a different way.

For example, you are autistic.



We will train staff who

- help visitors at the Library



- run events at the Library

- run learning programs at the Library.



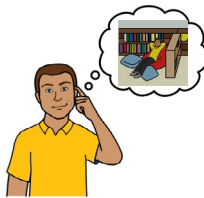
We want to make sure our staff give good service to Deaf and Disabled people.

6. We will have **low sensory places** and events



Low sensory places means there is not a lot of noise or light.

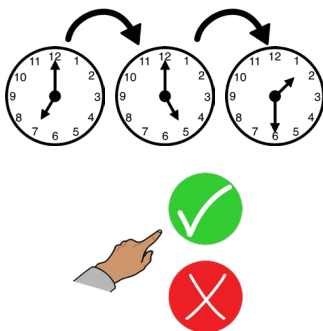
We will ask experts how we can have low sensory places for our events.



We will make sure Deaf and Disabled people know about our low sensory places.



We will ask Deaf and Disabled people if our low sensory places are good for them.



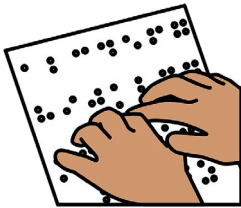
We will **trial** the best time of day to have low sensory places.

A trial is a way to find out if something is good.

7. We will help people use our services and **collections**

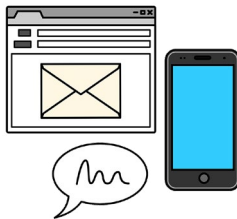


Collections are a group of books or things in the Library.



Actions include things like

- making our services accessible for people who use braille



- having lots of ways for people to contact us



- making sure everyone can use our **Heritage Collection Reading Room**.



Our Heritage Collection Reading Room is where you can look at

- old or special books

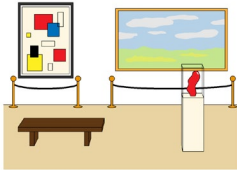


- photographs and other things we collect, like paintings.

8. Our **programs** and **exhibitions** will be good for Deaf and Disabled people



A program is an event where people learn and have fun.

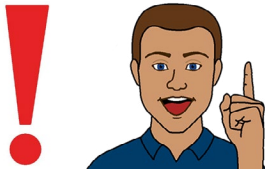


Exhibitions means special shows with things like books or photos.



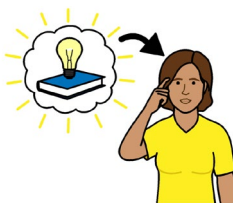
Our programs and exhibitions will be

- accessible for Deaf and Disabled people



- **relevant** for Deaf and Disabled people
 - relevant means something is important

- **inspiring** for Deaf and Disabled people.



Inspiring means something gives you new ideas and you want to do things you like.

9. Deaf and Disabled **professionals** can do their best work for the Library

Professionals means people who get paid to do a job.



A Deaf or Disabled professional who does work for the Library could be someone who

- makes things like stories



- is an expert in something

- teaches people something new

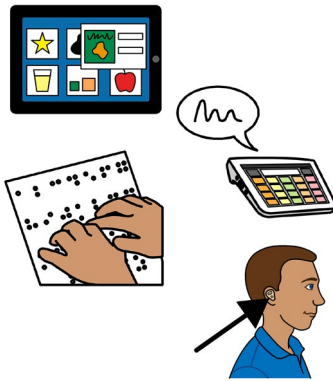


- makes art.

10. Everyone will be able to use our **technology and platforms**



Technology and platforms means things like computers, mobile phones and the internet.



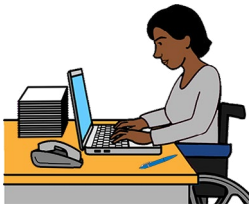
For example, we will ask people who use our **assistive technology** if it is good for them.

Assistive technology helps Deaf and Disabled people do things, like get information.

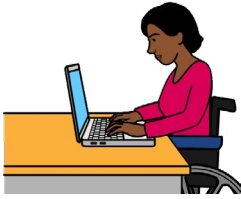
11. Our collections will be good for Deaf and Disabled people



We will collect more things made by Deaf and Disabled people.



We will make more of our collections accessible from computers.



**12. Everyone who works at the Library
will be able to use our work places**

Everyone can use our work places with
dignity.



Dignity means you feel important.



13. We will help our staff do their work

We will ask disability experts to help with

workplace adjustments.



Workplace adjustments means changes to help people do their jobs.

14. We will help the Victorian Public Service reach its disability employment goal



The Victorian Public Service means people who work for the Victorian Government.



A goal is something you want to happen.



The Victorian Public Service wants more Deaf and Disabled people to work at the Library.

How to tell us what you think about our plan



Website

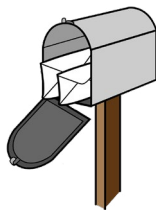
slv.vic.gov.au/your-feedback

Email

accessinclusion@slv.vic.gov.au



Call 03 8664 7005



Write to State Library Victoria

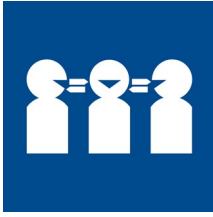
238 Swanston Street

Melbourne 3000

You can read the full report on our website.

[slv.vic.gov.au/about-us/governance/
inclusion-diversity-access/people-with-
disability](http://slv.vic.gov.au/about-us/governance/inclusion-diversity-access/people-with-disability)

If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website accesshub.gov.au/nrs-helpdesk



Call 1800 555 660

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Notes

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